Dear World Service Conference members,

The 2018 Membership Survey responses from a record-breaking 13,395 Al-Anon members have been tallied. Attached is the final report. We are grateful to the Al-Anon members who took the time to complete the World Service Office’s (WSO’s) twelfth membership survey.

As you review the results, please consider:
- A survey is a snapshot or environmental scan of its participants for a specific period of time (January 10, 2018 to February 27, 2018).
- The purpose of the survey is to provide professionals with evidence-based demographics and data about Al-Anon members. This information can increase their awareness of the effectiveness of our program and encourage them to refer clients and patients to us.
- Some questions were asked in a new and different way in the 2018 study. Comparison of results and responses to the same questions in previous membership survey reports would not be statistically accurate.
- Members who participated in the 2018 study are predominantly English speaking.
- The average age of female Survey participants was 61; women accounted for 85% of all Survey respondents.
- The report is only available in English because its results are primarily relevant to professionals serving English-speaking clients.
- The 2018 Survey study is designed to present a big picture of the Al-Anon fellowship.

Examples of new information:
- 76% of the members with 0 to 1 years of continuous Al-Anon attendance report improvement in their mental health
- 56% of the Survey participants were 25–48 years old when they first attended Al-Anon
- Approximately 7 in 10 members have been affected by alcoholism that spans 2 or more generations
- 58% of the members reported attending 2 or more meetings per week
- More than 1 in 4 members first heard about Al-Anon from a professional
- 78% of the Survey participants have sought professional counseling or therapy

The 2018 Membership Survey report will be posted on the WSO website, al-anon.org/surveyresults

Feel free to contact the WSO Associate Director—Professionals, claire@al-anon.org or WSO Associate Director—Digital Strategy, scot@al-anon.org if you have any questions about the report or a specific finding.

Thank you for the communication you provided to members in your Areas. Your assistance encouraged the fellowship to participate in the 2018 Membership Survey.

Yours in fellowship,

[Signature]

Vali Fayen
WSO Executive Director